

# DANGEROUS GOODS

LET DHL CARRY YOUR HAZARDOUS  
INTERNATIONAL SHIPMENTS  
BY AIR OR ROAD

DHL Express – Excellence. Simply delivered.



# SERVICE OFFERING

DHL Express can carry certain Dangerous Goods by Air and Road to approved destinations. Shippers must be approved and audited by our Restricted Commodities Team before sending any Dangerous Goods through our network. To gain approval to ship please speak to your DHL Account Manager who can arrange this for you.

DHL Express can carry the following categories of Dangerous Goods to approved destinations. The most up to date Network Capabilities guide is available from your DHL Account Manager.

## UN3373 BIOLOGICAL SUBSTANCE CATEGORY B / UN3245 GMO / GMMO

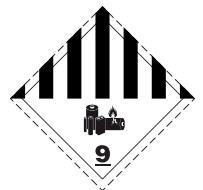


DHL Express can carry UN3373 and UN3245 Genetically Modified Organisms / Micro Organisms via our Air Express Network. Carriage of Dry Ice is also available (see below).

|                                      |                                                                                                                               |
|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| <b>Services Capability</b>           | Medical Express Product                                                                                                       |
| <b>Charge</b>                        | £0.00                                                                                                                         |
| <b>Shipper Training Requirements</b> | CAA approved IATA training or display of adequate instruction on the preparation of goods in accordance with IATA PI650/PI959 |
| <b>Audit Requirements</b>            | Observation must be made that shipments comply with IATA PI650 / IATA PI959                                                   |

## LITHIUM BATTERIES

DHL Express can carry Lithium Ion and Lithium Metal batteries with the following characteristics:



### LITHIUM ION

| CATEGORY                                    |                                         | SECTION II<br>LABELLING<br>REQUIREMENTS | CHARGE | SECTION I (B)<br>LABELLING<br>REQUIREMENTS | CHARGE |
|---------------------------------------------|-----------------------------------------|-----------------------------------------|--------|--------------------------------------------|--------|
| Battery only<br>UN3480<br>P.I. 965          |                                         | Not accepted                            | N/A    |                                            | £85    |
| <b>With</b> Equipment<br>UN3481<br>P.I. 966 |                                         |                                         | £4     | N/A                                        |        |
| <b>In</b> Equipment<br>UN3481<br>P.I. 967   | <br>More than<br>2 Batteries or 4 Cells |                                         | Free   | N/A                                        |        |
| <b>In</b> Equipment<br>UN3481<br>P.I. 967   | <br>Less than<br>2 Batteries or 4 Cells | Not restricted                          | Free   | N/A                                        |        |

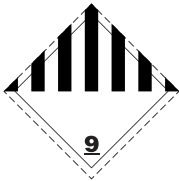
LITHIUM METAL

| CATEGORY                             |                                                                                                                          | SECTION II<br>LABELLING<br>REQUIREMENTS                                           | CHARGE | SECTION I (B)<br>LABELLING<br>REQUIREMENTS                                          | CHARGE |
|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|--------|-------------------------------------------------------------------------------------|--------|
| Battery only<br>UN3090<br>P.I. 968   |                                         | Not accepted                                                                      | N/A    |  | £85    |
| With Equipment<br>UN3091<br>P.I. 969 |                                         |  | £4     | N/A                                                                                 | N/A    |
| In Equipment<br>UN3091<br>P.I. 970   | <br>More than 2 Batteries<br>or 4 Cells |  | Free   | N/A                                                                                 | N/A    |
| In Equipment<br>UN3091<br>P.I. 970   | <br>Less than 2 Batteries<br>or 4 Cells | Not restricted                                                                    | Free   | N/A                                                                                 | N/A    |

|                               |                                                                                                                                                                   |
|-------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Services Capability           | Express Network                                                                                                                                                   |
| Shipper Training Requirements | Section I(B): CAA approved IATA training<br>Section II: Demonstrate “adequate instruction” in carriage of lithium batteries including documented work instruction |
| Audit Requirements            | Audit is required for both section I(B) and section II                                                                                                            |

UN1845 DRY ICE

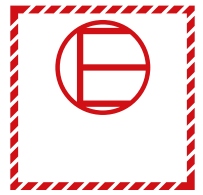
DHL Express can carry shipments containing Dry Ice as a cooling agent.



|                               |                                                                 |
|-------------------------------|-----------------------------------------------------------------|
| Services Capability           | Express Network                                                 |
| Charge                        | £10.00 per shipment                                             |
| Shipper Training Requirements | CAA approved IATA training covering provisions of Dry Ice       |
| Audit Requirements            | Observations must be made that shipments comply with IATA PI954 |

## DANGEROUS GOODS IN EXCEPTED QUANTITIES BY AIR

DHL Express can carry Dangerous Goods in Excepted Quantities by Air.



|                                      |                                                                                                                                                                               |
|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Services Capability</b>           | Express Network                                                                                                                                                               |
| <b>Charge</b>                        | £9.00 per shipment                                                                                                                                                            |
| <b>Shipper Training Requirements</b> | CAA approved IATA training / 'Dangerous Goods in Excepted Quantities' training                                                                                                |
| <b>Audit Requirements</b>            | Training certificates need to be obtained. An overview of the DG process must be provided along with an observation of where and how the shipments are prepared for transport |

## FULL IATA DANGEROUS GOODS NOT EXCEEDING LQ ADR

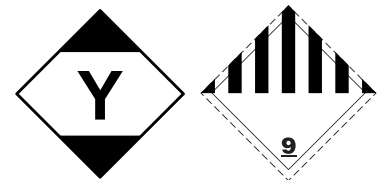
DHL Express can carry Full IATA Dangerous Goods. Shipments need to comply with Full requirements of IATA but must not exceed the Quantity Limitations of LQ ADR (inner and outer limits).



|                                      |                                                                                                                                                                               |
|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Services Capability</b>           | Express Network                                                                                                                                                               |
| <b>Charge</b>                        | £85.00 per shipment                                                                                                                                                           |
| <b>Shipper Training Requirements</b> | CAA approved IATA training + ADR awareness training covering the provisions of Limited Quantities                                                                             |
| <b>Audit Requirements</b>            | Training certificates need to be obtained. An overview of the DG process must be provided along with an observation of where and how the shipments are prepared for transport |

## ID8000 CONSUMER COMMODITY

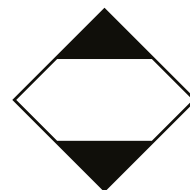
DHL Express can carry ID8000 Consumer Commodities. Shipments need to comply with the Full requirements of IATA and Packing Instruction Y963.



|                                      |                                                                                                                                                                               |
|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Services Capability</b>           | Express Network                                                                                                                                                               |
| <b>Charge</b>                        | £22.00 per shipment                                                                                                                                                           |
| <b>Shipper Training Requirements</b> | CAA approved IATA training                                                                                                                                                    |
| <b>Audit Requirements</b>            | Training certificates need to be obtained. An overview of the DG process must be provided along with an observation of where and how the shipments are prepared for transport |

## DANGEROUS GOODS IN LIMITED QUANTITIES

DHL Express can carry Dangerous Goods in Limited Quantities by Road under ADR.

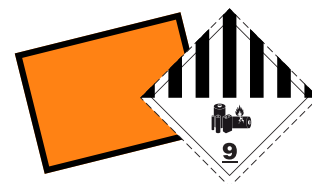


|                                      |                                                                                                                                                                                |
|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Services Capability</b>           | UK* and approved destinations on the Economy Select (Road) Service                                                                                                             |
| <b>Charge</b>                        | £22.00 per shipment                                                                                                                                                            |
| <b>Shipper Training Requirements</b> | ADR awareness training covering the provisions of Limited Quantities or DGSA.<br>IMDG training required to ship to the Republic Of Ireland and The Channel Islands             |
| <b>Audit Requirements</b>            | Training certificates need to be obtained. An overview of the DG process must be provided along with an observation of where and how the shipments are prepared for transport. |

\*Please note there are no UK capabilities to / from Scotland, Northern Ireland or off-shore locations.

## ADR LOAD EXEMPTION

DHL Express can carry Dangerous Goods that meet the classification of Class 9 Lithium Batteries up to the limit of ADR 1.1.3.6. Day definite service only subject to approval.

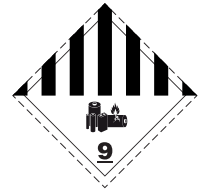


|                                      |                                                                                                                                                                               |
|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Services Capability</b>           | Economy Select Day Definite                                                                                                                                                   |
| <b>Charge</b>                        | £85.00 per shipment                                                                                                                                                           |
| <b>Shipper Training Requirements</b> | ADR road training / Dangerous Goods Safety Advisor<br>IMDG training required for destinations that utilise ferry connection                                                   |
| <b>Audit Requirements</b>            | Training certificates need to be obtained. An overview of the DG process must be provided along with an observation of where and how the shipments are prepared for transport |

\*Please note is subject to cross functional review for approval consideration.

## SODIUM BATTERIES

DHL Express can carry Sodium Ion batteries with the following characteristics:



### SODIUM ION

| CATEGORY                                                         |                                      | LABELLING REQUIREMENTS | CHARGE       |
|------------------------------------------------------------------|--------------------------------------|------------------------|--------------|
| Battery only<br>UN3551<br><b>P.I. 976</b>                        |                                      |                        | Not Accepted |
| <b>With</b> Equipment<br>UN3552<br><b>P.I. 977</b><br>Section II |                                      |                        | £4           |
| <b>In</b> Equipment<br>UN3552<br><b>P.I. 978</b><br>Section II   | <br>More than 2 Batteries or 4 Cells |                        | Free         |
| <b>In</b> Equipment<br>UN3552<br><b>P.I. 978</b><br>Section II   | <br>Less than 2 Batteries or 4 Cells | Not restricted         | Free         |

|                                      |                                                                                                                                                   |
|--------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Services Capability</b>           | Express Time Definite                                                                                                                             |
| <b>Shipper Training Requirements</b> | Section II: Demonstrate "adequate instruction" in carriage of Sodium Ion batteries including documented work instruction or CAA approved training |
| <b>Audit Requirements</b>            | Audit is required for section II to overview process                                                                                              |

## SENDING DANGEROUS GOODS ON YOUR DHL IMPORT ACCOUNT

Import accounts can be approved to ship all categories of Dangerous Goods with the exception of Full IATA Dangerous Goods by Air and Lithium Batteries Section I(B). You, the account holder, must issue a work instruction to the shipper detailing how to prepare the shipments to be compliant for transport.

Work instructions need to be reviewed by the Restricted Commodities Team as part of the audit and approval process. The network capabilities for imports are different than those for exports; the Restricted Commodities team will provide you with the most up to date capabilities list.

## SUPPORT SERVICES GROUP

For Dangerous Goods consignments that cannot be carried on the DHL Network either due to the fact that we do not accept the commodity or due to the destination being closed to Dangerous Goods, the DHL Support Services Group may be able to offer an alternative transport solution provided by a third party.

The Support Services Group will arrange the collection with the third party and the freight costs for the movement are billed to a DHL Express account.

To obtain a quote please email [ssg@dhl.com](mailto:ssg@dhl.com) or call **0844 248 0505** with the following:

- Account Details
- Collection Address (UK only)
- Delivery Address
- Content Description and Quantity
- Weight and Dimensions for the Shipment
- Material Safety Data Sheet (MSDS) or Shippers Declaration for Dangerous Goods

Opening hours: **07:00 – 19:00, Monday to Sunday**

Email: [ssg@dhl.com](mailto:ssg@dhl.com)

Telephone: **0844 248 0505**

### FIND OUT MORE

For further information, please visit [www.dhl.co.uk/dg](http://www.dhl.co.uk/dg) or call our Customer Service team on **0844 248 0844**

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